

Travel Services Survey

Margie's Travel

4567 Main Street

Raleigh, NC 02134

(718) 555-0134 | www.margiestravel.com/ | contact@margiestravel.com

We hope you enjoyed your trip! To help us better serve you, please complete this survey and return it to us at your convenience. Thank you!

Name Rob Young

Address 3456 First Street, Seattle, WA 98052

Email rob@contoso.com

Phone 406-555-0111

Agent Name Erin O'Connell

Agency responded promptly.	
Agency was courteous and professional.	
Agency was knowledgeable about the travel industry.	
Agency explored several options and offered the lowest fare according to my needs.	
Agency explained ticketing and fare options thoroughly.	
Agency explained airfare rules and restrictions thoroughly.	
Agency recommended appropriate lodging.	
Lodging reservations were accurate.	
Agency recommended appropriate ground transportation.	
Ground transportation reservations were accurate.	
Itinerary was accurate and was received promptly.	
My overall satisfaction with your service is high. I would recommend you to my friends.	

Additional comments

[Response]